

I have seen a decrease in VRS quality and availability. I need VRS to be able to have full telecommunication access at home and at work. Please adopt the appropriate rate and regulatory requirements to ensure full access and quality services to VRS. I want to see that the adoption to be permanent and assure that VRS is for all not just for the Deaf people but for all kinds of people involved using the VRS. That will make a difference for us for all.